

## Findhelp License Tier Comparison, by Feature

Configuration	Free	Basic	Professional	Enterprise	Enterprise+
Translation to 100+ languages	<b>v</b>	<ul> <li>✓</li> </ul>	~	~	~
Configurable Branded Domain		~	~	~	~
Configurable Category Bar Color		~	~	~	~
Add Your Logo		~	~	~	~
Add Your Text on Landing Page		~	~	~	~
Configurable Private Domain for Staff			~	~	~
Configurable Search Results Sort Order			~	~	~
Configurable Taxonomy & Navigation Bar				V	~
Configurable Search Widget	<b>v</b>	~	~	~	~
Configurable Social Needs Assessments				~	~
Configurable Program Recommendations				~	~
Guided Search Configuration				<b>~</b>	<ul> <li>✓</li> </ul>

Integration	Free	Basic	Professional	Enterprise	Enterprise+
Single-Sign-On (SSO)				<ul> <li>Image: A start of the start of</li></ul>	<b>v</b>
API Access					✓
EHR, CRM, Care Platform, Registry (addt'l)					V

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Collaboration and Support	Free	Basic	Professional	Enterprise	Enterprise+
Online Help Desk and General Email Support	<b>v</b>	~	~	~	~
Continuing Education Credits (Training)	<b>v</b>	V	~	~	~
Community Engagement Tools	<ul> <li></li> </ul>	~	~	✓	~
Media & Marketing Portal	<ul> <li></li> </ul>	~	~	<b>&gt;</b>	~
Collaboration Tools		V	~	<b>~</b>	~
Private Webinar Training			~	<b>~</b>	~
Project Manager for Platform Launch		~	~	~	~
Dedicated, Ongoing Client Success Manager		V	~	~	~
In-Person Training with Recorded Video				~	~
Phone Support				<b>~</b>	~
Monthly Strategy Sessions				~	~

Loop Closure	Free	Basic	Professional	Enterprise	Enterprise+
Make and Receive Electronic Referrals	~	~	~	~	~
Updates by Referring Party, CBO or Seeker	~	V	~	~	V
Real-time Referral Details	~	~	~	<ul> <li></li> </ul>	~
Notes on Referral Activity	✓	V	~	✓	~
Outcomes Reporting		~	~	<b>v</b>	~





Reporting	Free	Basic	Professional	Enterprise	Enterprise+
Referral Activity Suite		~	~	<b>&gt;</b>	<b>v</b>
Program Inventory Suite		~	~	✓	~
Group Activity Suite		~	~	<b>~</b>	~

Questions? Email us at sales@findhelp.com.



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